

### **Alternative Consumer Dispute Resolution**

In the event of a dispute, the consumer may use the European Online Consumer Dispute Resolution Platform available at:

<https://webgate.ec.europa.eu/odr/main/index.cfm?event=main.home.show&lng=PT> or any Alternative Consumer Dispute Resolution Entity.

You can refer to the updated list of Alternative Dispute Resolution Entities available under article 17 of Law no. 144/2015, of September 8, in the Consumer Portal, through the electronic site [www.consumidor.pt](http://www.consumidor.pt)